

## **RIMAS Networking Nite**

**2 October 2008 (Thursday)  
7.30 pm to 9.00 pm**

### **Venue :**

**93 Toa Payoh Central, #05-01  
Toa Payoh Central Community Building  
Singapore 319194**

**Tel : 6251 5503**

### **Program Highlights :**

1. "Managing KM with Mind Mapping® – Potentials and Difficulties" by **Mr Lim Choon Boo**
2. "Enterprise-wide Transformation" by **Mr Scott Middleton**

### **Synopsis:**

1. This short talk will focus on **Mind Mapping®** as one of the most useful technique both on a personal and/or organizational level in KM. The speaker will discuss Mind Mapping® on how he has used it to enrich and inspire individuals and the organization as well as some of the difficulties and barriers present. In a KBE world where knowledge is doubling almost every eighteen months, the risk of not building, managing and retaining knowledge would seem to be unwise.

2. The speaker will explain how one can apply Lean Management Techniques to Risk Management. It will cover 2 short Case Studies.  
Case Study 1 – Reducing credit questioning and improving scorecards using lean. A practical example of using lean in the credit risk function within a consumer banking environment.  
Case Study 2 – Reducing checking to improve the quality of the frontline customer checks.

### **About the Speakers:**

1. **Mr. Lim Choon Boo** is a Principal Lecturer with the Multidiscipline Engineering (MDE) Division, School of Engineering, Ngee Ann Polytechnic. He has more than 30 years of educational and industrial experiences, during which he received his professional training in Mind Mapping® techniques from the Buzan Centres in UK and USA. Over the years, his areas of interest have grown to include brain-based learning and teaching techniques, knowledge management, learning styles, experiential learning and how to motivate people to be interested. He was awarded both the Ngee Ann Polytechnic Academic Award (Development) as well as the School Teaching Award for 2008.

2. **Mr Scott Middleton** is a Director at Simpler Consulting and has been with the Consulting Services Asia since December 2006. Prior to that, he was a Manager at Consulting Services Commercial between July 2006 and December 2006 and a Senior Sensei for Military and Commercial Sectors during May 2005 to July 2006. Before joining Simpler, he was the Chief Executive of Grorud Group, a Light Engineering group based in UK. He has also been a Senior Partner at Lean Consultancy based in Europe and UK. Over the years, he has completed Enterprise wide Transformation projects with:

- National Healthcare Group Singapore
- Tan Tock Seng Hospital – Singapore
- National University Hospital – Singapore
- Institute of Mental Health - Singapore
- Standard Chartered Bank – Singapore, Hong Kong, United Arab Emirates, Malaysia, India, China, Taiwan and Pakistan
- Standard Chartered Private Bank – Globally 7 Countries
- Permata Bank – Indonesia
- SC First Bank - Korea
- JDSU – China
- Jarden K2 - China
- RAF Odiham – Chinook Flight – UK
- RNAS Yeovilton – Sea King & Lynx Flights – UK
- Coloplast - UK

### **Registration :**

**Registration will be on a first-come-first-serve basis. Please register by email to [nora@spc.org.sg](mailto:nora@spc.org.sg) with your Name, Company and Contact number by **Monday, 29 September 2008.****

**Member :** \$3 per person **Non-Member :** \$10 per person  
Inclusive of coffee/tea and snacks.

**Payment will be collected on 3 October 2008 at the Networking Nite venue.**

